

CornishSoul

Boutique Coastal Accommodation

Dear Guests,

April 2021

A message from Tricia Nicholson & Welcome to Cornish Soul.

We appreciate that these are very strange times in which we're living, with regard to Covid-19. Working together we can help each other to stay safe and at the same time protect the health and safety of others.

What we are doing to support you

We're following the Government's Guidelines to safeguard the overall health and safety of our guests, visitors, and staff.

What you can do to support us

We would be grateful if you would **ON ARRIVAL** please

- 1) **Scan the NHS QR Code Poster** which is in your accommodation. **Whilst this is not compulsory**, all those living in England and Wales are being urged to download the government's official NHS contact-tracing app – part of the Test & Trace procedure. The app features a check-in scanner to enable users to keep a diary of the locations they have visited and will alert them if there is a COVID-19 outbreak linked to their visit. As a "hospitality" venue we are legally obliged to create and display an NHS QR code poster that guests can scan. We have printed and laminated a poster SPECIFIC TO CORNISH SOUL and this is prominently displayed. You will need to download the app on your phone before you can scan the QR code. You will then be kept updated with information about anyone with whom you may have been in contact who has, or who has had, symptoms of, Covid-19.
- 2) **Complete, photograph and email the Registration Form(s)** for everyone over the age of 16 who is staying in the property to tricia@cornishsoul.co.uk. Not only will this act as a secondary trace but it is also a legal requirement under the **Immigration (Hotel Records) Order 1972**, which states that all serviced and self-catering accommodation premises must keep a record of all guests over the age of 16. If you are neither British nor Irish please include passport / ID details and nationality.

Thank you. Have a beautiful stay and a further thank you for coming to Cornish Soul. Your support is very much appreciated.